

COMPLIMENTARY WIRELESS INTERNET



McCORMICK PLACE
C H I C A G O

OVERVIEW

The International Housewares Association has arranged to provide limited wireless service (WIFI) to you complimentary as a convenient way to check your email and web surf during the 2010 International Home + Housewares Show. **The complimentary service should ONLY be used for non-mission-critical applications such as general web surfing and Internet-based email access.** Access to the WiFi network may be sporadic and cannot be guaranteed as access is based on the volume of users.

McCormick Place Internet/Technical Services is committed to delivering the highest quality Internet and Networking services in the industry. Experience has shown that wireless service is inherently vulnerable to interference from other devices that utilize the same radio frequency spectrum. It is for this reason that we highly recommend that if you plan to use the Internet to demonstrate or present products that are mission critical to your exhibit, a hard-wired service is the best way to go. If you need help with selecting the proper Internet service for your exhibit, please call our Internet sales staff at +1-312-567-8060 and they will be happy to assist you or refer to the order form in your Exhibitor's Service Kit.

REQUIREMENTS

To access WIFI service:

- Your device/computer must have an 802.11b/g Wireless Network Interface Card (Integrated, PCMCIA, or USB)
- Set the SSID setting on your wireless card to "Housewares" (case sensitive without quotation marks).

SUPPORTED SERVICES

The following services will function with wireless:

- General web browsing – HTTP and HTTPS
- Client initiated services originating from the exhibit floor; FTP file transfer, TFTP file transfer, POP3 and SMTP mail protocols, Telnet.
- Most outbound remote control applications such as PC Anywhere, Remote Terminal and Citrix.
- Basic Instant Messaging

The following applications and Internet activities will NOT function and/or may disrupt other attendee and exhibitor access:

- Audio, Video, Data Streaming
- Network Address Translation (NAT)
- Large File Transfers (over 10MB)
- Net Meeting (inbound or outbound)
- Inbound SNMP
- Routing Devices
- Inbound Remote Control applications (Citrix, PC Anywhere, Remote Terminal Service, etc)
- Virtual Private Networks
- Inbound FTP
- Advanced Instant Messaging (such as whiteboard sharing)

RESTRICTIONS AND SPECIAL REQUESTS

Due to the potential for disruption of the McCormick Place wireless network, no wireless access points are authorized for use in the exhibition halls without prior approval of McCormick Place Internet/Technical Services at least 30 days before the show's opening date.

Any company that is planning on showcasing wireless products must contact McCormick Place Internet/Technical Services no later than 30 days prior to the show's opening date to insure that we can engineer a working solution without interference.

Per our Terms and Conditions listed at http://focus-one.org/pdf/Internet_Conditions.pdf, misuse of any wireless service may result in service interruption to yourself or other exhibitors and can lead to disconnection of your equipment. **No refunds will be given.**

MARCH 14 - 16 • Sunday and Monday, 8:30 am - 5:30 pm, Tuesday, 8:30 am - 5:00 pm

McCORMICK PLACE, CHICAGO

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wares
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